

Responding to YouTube Copyright Infringement Claims

The music you download on SOUNDRAW can be used for YouTube videos as well. However, when you upload a video on YouTube, you may receive an alert stating that an infringement claim has been filed.

We apologize for the inconvenience in advance, but please follow the steps below to file a dispute on the YouTube site to fix the problem. Also, there is a low chance your video may be temporarily taken down, but if the video generates advertising revenue, YouTube may temporarily halt the revenue created.

How to file an appeal:

1. Log in to your YouTube account.
2. Click the account icon in the upper right corner of the screen then click [Creator Tools].
3. On the left side of the screen, click [Manage Videos] then [Copyright Information].
4. Click on the © sign next to the video you want to object to. This will take you to a page where you can find out who complained about which elements in the video.
5. Click [Complain].
6. Select [I have a license or permission to use this content from the rightful owners.]
7. Please fill in the “Reason for objection” field with the following text and check the box.

“The music source was purchased from SOUNDRAW (<https://soundraw.io/>), and we have the official license to use it. Please contact SOUNDRAW ([https:// soundraw.io/contact](https://soundraw.io/contact)) for confirmation.”

After filling the objection, your video will be temporarily removed from the alert. However, the dispute must be approved by the rights holder before the video can be monetized again. It will take a few days for us to approve, if the problem is taking a long time to fix please contact SOUNDRAW. So we can check on the matter as quickly as possible. As soon as the objection is resolved, your video will be monetized again.

We provide the official license to the user as stated in the Terms of Service, this problem occurs because YouTube is checking mechanically. We apologize for any inconvenience this may cause and thank you for your understanding.

For more information on this issue, please visit the following site.

<https://support.google.com/youtube/answer/2797454>

Dispute a Content ID claim (YouTube)